

COVID-19 Response

6/29/20 – Update

Courts – The Boone courts are giving the option for individuals to attend hearings in-person or via Zoom. Callaway hearings are still all virtual at this time. Please be in frequent contact with your CASA supervisor if you have a hearing coming up, so that you can be aware of any changes made.

[13th Circuit Court's Updated Order – Phase 3 June 23, 2020](#)

Children's Division – no updates from 5/18/20 update.

CASA Office/Staff – visitors are now allowed to the CASA office for supervision meetings, case assignment meetings, etc., with the following protocols in place:

- Safety protocol will be followed, including social distancing (using conference room for meetings), mask wearing, encouraging hand sanitizer or washing hands when arrive at the office, disinfecting touched surfaces after volunteer leaves.
- CASA staff will ask volunteers the following screening questions prior to the meeting. The volunteer needs to successfully pass these questions, all with a “no” response, before coming into the office:
 - 1) Do you or anyone in your household have a fever of 100.4 or greater?
 - 2) Are you or anyone in your household experiencing a cough, shortness of breath, or any other respiratory symptoms?
 - 3) Have you or anyone in your household recently traveled out of the country or visited an area considered high-risk?
 - 4) Have you or anyone in your household come into contact with an individual who has been positively diagnosed with COVID-19?
 - Volunteers who have ill family members at home with COVID-19 should not visit the office.

Visitation protocol – Volunteers should continue following 5/18/20 protocol. See below.

5/18/20 –

Courts – Hearings for juvenile and family courts are not being held in-person yet. The courts are in Phase 1 and will need to be at least until June 1st. Adjudication hearings, disposition hearings, contested hearings, and protective custody hearings are being held via Zoom. All other hearings are being held through court reports.

Children's Division Temporary Policy effective May 16, 2020 – Alternative Care information starts on Page 10. Local 13th Circuit Children's Division office has not released any changes to their current operations. We will provide an update when they do.

CASA Volunteer Visitation Update:

Considering recently relaxed social distancing guidelines by the local health department and the Missouri Department of Social Services, we are releasing the following guidance regarding **optional** in-person visits with the children. The following steps must be taken, if a volunteer would like to have a socially distanced in-person visit:

1. CASA Volunteers will communicate with their Advocate Supervisor regarding their desire to conduct an in-person visit.

2. If approved,
 - a. The CASA Volunteer must successfully pass, each of the following, COVID-19 screening questions:
 1. Do you or anyone in your household have a fever of 100.4 or greater?
 2. Are you or anyone in your household experiencing a cough, shortness of breath, or any other respiratory symptoms?
 3. Have you or anyone in your household recently traveled out of the country or visited an area considered high-risk?
 4. Have you or anyone in your household come into contact with an individual who has been positively diagnosed with COVID-19?
 - b. The CASA Volunteer agrees to adhere to the current health directives regarding said contact:
 1. Maintain a separation of 6 feet
 2. Wear a cloth mask or surgical mask
 3. Avoid touching eyes, nose, or mouth during the contact
3. CASA Volunteer agrees to communicate with the placement provider parent to assess overall health of the child and family, prior to the visit utilizing the COVID-19 screening questions:
 1. Do you or anyone in your household have a fever of 100.4 or greater?
 2. Are you or anyone in your household experiencing a cough, shortness of breath, or other respiratory symptoms?
 3. Have you or anyone in your household recently traveled out of the country or visited an area considered high-risk?
 4. Have you or anyone in your household come into contact with an individual who has been positively diagnosed with COVID-19?
4. Staff **will not** be required to attend such visits.

Child Visitation Requirements	NO	YES	NOTES
Face-to-Face In-home visits	X		
Twice monthly contact required		X*	*Virtual contact or combination of virtual/social distanced contact is allowed
Virtual Contact		X*	*Skype, FaceTime, Web-call, etc. *May be combined with social distanced contact to meet Bi-Weekly contact requirements
Social distanced contact (outside of home)		X*	*Allowed but not required *Yard/Porch/Public space *Contact must be distanced at six feet *Required face covering *May be combined with virtual contact to meet Bi-Weekly contact requirements
Social distanced visit requires prior approval of CASA supervisor		X	
Placement provider approval required		X*	*Must obtain approval for visit from foster/birth parents to ensure safety of high-risk persons within the home.

These restriction guidelines will be in place until further notice. Heart of Missouri CASA is committed to reducing the spread of the novel coronavirus and will adhere to safety measures set forth by the CDC and our local health department, regarding directed health measures.

CASA Staff/Office – CASA staff will continue to work from home until June 1st.

4/24/20 – Update

[The 13th Circuit Court issued an updated order](#) – The “full-open” date for the court is now **May 18th**. Hearings between April 27th – May 15th will be heard via Reports.

The suspension of in-person child visits will be extended to May 17th. CASA volunteers will continue to conduct virtual visits during this time.

4/13/20 – Update

[The 13th Circuit Court issued an updated order](#) – The “full-open” date for the court is set for May 11th. Court hearings set between April 27 – May 7th may either be continued or heard based on the Judge’s discretion. Judge Leslie Schneider will start hearing cases via Reports on all Permanency Hearings, Post Permanency Hearings, and Dispositional Review Hearings. Volunteers who have PH, PPH, or DRH between this time need to submit their court reports to their supervisors ASAP.

If the current stay at home orders are modified, the court’s order may also change.

3/24/2020 – Update

The City of Columbia/Boone County has issued a [Stay-At-Home Order](#) to last until April 24th. This orders any non-essential businesses/services to stay closed and have employees work from home. The 13th Circuit Court released today a new order extending their limit of [in-person court hearings](#) until April 24th as well.

Heart of Missouri CASA staff will continue working from home through April 24th, or until the order is rescinded or extended. We can be reached via email or cell phones. Reach out to us through our [general contact form](#), if you are having trouble reaching a staff person.

The suspension of in-person child visits will also extended until April 24th.

[Our new volunteer training classes](#) are continuing as scheduled and will facilitated 100% online. If you or someone you know would like to be an advocate for a child in need, please view this as an ideal opportunity complete training and be ready to advocate for a child once the COVID-19 pandemic has subsided.

3/16/2020

Like many of you, we are paying close attention to the evolving COVID-19 situation locally and nationwide. The safety of the children we serve, our volunteers and our staff is of paramount importance. We are determined to take prudent measures to help keep people safe, while attempting to avoid panic and continuing to fulfill our critical mission. We’re adjusting our practices and protocols to prioritize safety while still supporting our essential advocacy for children in need. As

the situation is constantly evolving, we will continue to evaluate our practices and response and provide updates here.

Child Visits

For our volunteer advocates and staff, the following changes will be made to our standard child visit practices:

- **Effective immediately we are suspending all child and family visits.**
- We are requiring **weekly** contact via a video-conferencing tool during the hiatus of in-person visits to verbal-aged children, and to caregivers if children are too young to speak. In the event a child is too young for video or phone calls, please use video conferencing when possible to see the children to ensure they are okay while you are speaking to the caregiver. If video is not possible, phone calls will work. If you need assistance meeting this requirement, please let your supervisor know and we will help you.
- **These restrictions will remain in effect through 4/3/2020** and we will reevaluate and communicate with you all again before that time.

The fear and anxiety that many of us are feeling may only be compounded for the children and youth we serve who have also been affected by trauma and may trigger trauma-associated thoughts/behaviors in/from the child or create additional tension in the child's home or placement. Therefore, it is vital to have eyes on the children we serve in any way possible to help them stay calm and connected. Not communicating with a child in these most stressful, difficult times when connections are most valuable could undo all of the work done to create a relationship.

It is vital for the volunteer to maintain regular (weekly) contact with the child either through the use of Skype, Zoom, Google Hangouts, or FaceTime (or other non-video tools if needed), especially where kids are in congregate care settings, such as shelters or Residential Treatment Centers.

Resources for Volunteers:

[Resources for CASA Volunteers Communicating With Children During COVID-19 Crisis](#)

Heart of Missouri CASA Staff Working from Home:

To encourage physical distancing and help as much as we can to flatten the curve of the COVID-19 pandemic, all the staff at Heart of Missouri CASA will be working from home until at least Friday, April 3rd. Staff are available through email and their cell phones, as usual. We will reevaluate extending this when we get closer to April 3rd. You can reach out to us through our [general contact form](#) as well.

Court Hearings

[Per the court](#), all proceedings, except for those listed below are suspended from Tuesday, March 17, 2020 through Friday, April 17, 2020. All cases currently set during the next 30 days, that do not fall into one of these categories, will be sent new court dates. This will be all our cases involving CASA volunteers.

The only proceedings being heard through April 17th:

- In custody initial appearances and arraignments within 48 business hours,
- Bond hearings as required pursuant to Supreme Court Rule 33,
- Any other in custody criminal cases that can be conducted by video,

- 96-hour hearings,
- Ex partes, temporary restraining orders, and preliminary injunctions,
- Juvenile detention hearings,
- Juvenile delinquency cases in custody that can be conducted by video,
- *Abuse/neglect protective custody hearings*,
- Emergency guardianships, and
- Writ of habeas corpus hearings.

Children's Division:

[Temporary Policy in Response to COVID-19](#)